

ZHEJIANG YOYU HIGHT-DURABILITY BAMBOO TECHNOLOGY CO., LTD. WARRANTY

YOYU guarantees the construction and the gluing of the Strand Woven Bamboo outdoor decking boards for a period of 12 years from the date of purchase in accordance with the following provisions:

- This warranty does not cover damage caused by misuse, accidents, insect infestation, force majeure and damage caused by other, in normal residential unusual, circumstances.
- The following two tiny defects are not included under this warranty
 - 1) The width of crack line is less than 1 mm
 - 2) The width of hollow in a decking surface is less than 0.5mm
- What is not covered also includes purely visual impairments such as imprints, joints, discoloration by light, seasonal climate-related deformation or wear of the surface coating. Damage resulting from improper installation, maintenance, cleaning or maintenance of the surface coating, mechanical or chemical damage are also excluded from this warranty.

- This warranty statement supersedes all previous statements; the granting of the manufacturer's warranty applies only to the current version.

Range

- The strand woven bamboo outdoor decking board is a natural forest product, which varies in color, grain and appearance. Color changes over time depending on the maintenance schedule. Color change can not be a reason to make a claim.
- Cracks on the surface and on the end of the boards can arise from the different drying characteristics of the surface and cross cut ends. This phenomenon is normal for most wood species and can not be a reason to make a claim.
- The surface sides of the boards will get rougher and will splinter over time as a result of constant shrink and swell of the boards due to dry and wet climate periods. This phenomenon is normal for most wood species and can not be a reason to make a claim.
- Dimensional change or cupping of the boards can occur after installation. This phenomenon is normal for most wood species and can not be a reason to make a claim.
- The guarantee extends to A-grade products only.
- The guarantee applies only to the original purchaser and can not be transferred.

Warranty conditions

To be able to keep the warranty the decking must be installed according to the installation instructions. Please read our installation instructions carefully, before installing the floor. No claims can be accepted in case of improper installation!



Strand woven bamboo decking boards must be maintained. We suggest one proper maintenance should be done every half year. Normal cleaner for outdoor wood and Outdoor Wood Oil are recommended.

The proper temperature for outdoor decking is $-25^{\circ}\text{C} \sim 60^{\circ}\text{C}$.

Warranty

We guarantee the service life for strand woven bamboo outdoor decking is 12 years under proper use. 5% expansion with 1 hours boiling. During 8-Year Warranty Period, if the decking boards has problems of tackless, falling apart, and if the expansion in length direction is more than 4mm, width direction more than 3mm, thickness direction more than 4mm, and if the width of cracking is more than 2mm, YOYU will replace the boards with problems free of charge. Slightly cracking and color variations in strand woven bamboo outdoor decking are natural characteristics that are not considered as defects and are excluded with the Warranty.

- This warranty applies in addition to the normal legal rights of the buyer, including the rights of the buyer against the seller.
- If a claim is granted before installing the material, faulty planks are replaced free of charge. No claims can be accepted after installing the material if the buyer could have detected the defects before installation. This warranty does not cover damage that was caused by third parties (e.g. transport damage).
- If defects occur after installation, YOYU reserves the right to either repair the defect or to offer material free of charge to the buyer.
- If the defective product is no longer in the product range, an equivalent from the current range will be supplied.
- A claim does not lead to an extension of the warranty period.
- The cost for the replacement of material and other charges are not included in the warranty.

Settlement of the Guarantee

- The claim must be made in writing, within 30 days, to YOYU dealer/seller, or YOYU (ZHEJIANG YOYU HIGHT-DURABILITY BAMBOO TECHNOLOGY CO., LTD located in XIAOFENG INDUSTRIAL ZONE, XIAOFENG TOWN, ANJI COUNTY, ZHEJIANG PROVINCE, CHINA 313301)
- YOYU reserves the right to check the claimed damage, after appointment, on site.



Nestor Zeilicovich as the Israel local representative has the right to extend the warranty locally in Israel.

YOYU HDB ISREAL

NESTOR ZEILICOVICH

Add:3/2 HA'IRUS ST KIRIAT EKRON-ISRAEL(ZIP CODE:76920)

Vat Number:01355667-5

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